

FATH GOES SAP

Our guiding principle, **ENRICH YOUR WORKING LIFE.**, essentially means one thing: we want to enrich working life in the industrial environment and increase productivity. We have now taken another step toward automating our processes and are proud to announce that we **migrated our ERP system to SAP on October 1, 2025.**

For you, this means:

- Even faster deliveries
- Better planning
- Increased automation in order processing

WHAT'S NEW – AND WHAT ARE THE BENEFITS FOR YOU?

✓ **Reliable delivery dates**

From now on, instead of the shipping date, we will confirm the **expected arrival date of your order at your location.** For EXW or FCA orders, we will continue to confirm the date of collection or readiness.

✓ **Automatic shipment tracking via tracking number**

You will automatically receive a shipping notification with the tracking number for your shipment to your general email address. You are welcome to provide us with a specific email address, to which we will send the notifications. If you do not wish to receive shipment tracking information, we can of course deactivate this feature – please let us know.

✓ **Proven item numbers – clear structure for new products**

The item numbers you are familiar with will remain valid. For new systems, we are using a **new, structured numbering system** for greater transparency and clarity.

✓ **Greater availability thanks to an optimized supply chain**

As part of the system changeover, we have also **restructured our internal supply chains** and significantly improved the availability of our products so that **we can deliver to you immediately and at short notice.**

✓ **More automation – less effort for you**

The new system brings with it a host of **automated processes**, including:

- automatic availability checks when orders are entered,
- automated dispatch of documents (e.g. order confirmations),
- simplified connection options via EDI.

Do you have any questions or would you like to provide us with your email address for shipping notifications?

Feel free to write to us directly at: Backoffice@fath24.com

Best regards, your team
at FATH GmbH

You can also
find all
contact persons at
www.fath24.com