

# FATH GOES SAP

Our guiding principle, **ENRICH YOUR WORKING LIFE.**, essentially means one thing: we want to enrich working life in the industrial environment and increase productivity. We have now taken another step toward automating our processes and are proud to announce that we will be **switching our ERP system to SAP on October 1, 2025.**

## For you, this means:

- Even faster deliveries
- Better planning
- Increased automation in order processing

## WHAT WILL CHANGE – AND WHAT ARE THE BENEFITS FOR YOU?

### ✓ Reliable delivery dates

In future, instead of the shipping date, we will confirm the **expected arrival date of your order at your location.** For EXW or FCA orders, we will continue to confirm the date of collection or readiness.

### ✓ Automatic shipment tracking via tracking number

You will automatically receive a shipping notification with the tracking number for your shipment to your general email address. You are welcome to provide us with a specific email address, to which we will send the notifications. If you do not wish to receive shipment tracking information, we can of course deactivate this feature – please let us know.

### ✓ Proven item numbers – clear structure for new products

The item numbers you are familiar with will remain valid. For new systems, we are using a **new, structured numbering system** for greater transparency and clarity.

### ✓ Greater availability thanks to an optimized supply chain

As part of the system changeover, we have also **restructured our internal supply chains** and significantly improved the availability of our products so that **we can deliver to you immediately and at short notice.**

### ✓ More automation – less effort for you

The new system brings with it a host of **automated processes**, including:

- automatic availability checks when orders are entered,
- automated dispatch of documents (e.g. order confirmations),
- simplified connection options via EDI.

**! On September 29 and 30, 2025, we will implement a business freeze to prepare our new SAP system for launch. We will be ready to serve you with SAP starting October 1, 2025.**

Do you have any questions or would you like to provide us with your email address for shipping notifications?

Feel free to write to us directly at: [Backoffice@fath24.com](mailto:Backoffice@fath24.com)

Best regards, your team  
at FATH GmbH

You can also  
find all  
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